

Fiber to Arrive in Old Mission

Ace Telephone, renamed as AcenTek, has been providing Voice, Video and Internet service to Old Mission since 1982. And now, 37 years later, AcenTek is happy to upgrade this community to fiber in order to provide their customers with the best service available. The best is fiber. The upgrade, which is at no cost to the customer, will replace the copper cabling with fiber optics. Once converted to fiber, customers will enjoy faster internet speeds, will have access to more services (regardless of their location), and will have added value to their home, should they ever choose to sell.

Upgrading to fiber is a large financial investment so often large areas are divided into smaller projects, or phases. Phase One in the Old Mission fiber project was completed in 2018 (see map). Construction is complete on Phase One and approximately 245 locations are now ready to be switched to fiber.

Construction on Phase 2, which will include the areas to the south and east of Phase 1 (see map), will begin in June. Construction is expected to be finished in October, and shortly after, customers will begin enjoying the benefits of fiber.

THE PROCESS OF BRINGING FIBER

STEP 1 | ENGINEERING:

An overview of the project is created to start each build. An engineering team, hired by AcenTek, goes into the community and reviews the layout of the homes/businesses. This information is used to create the plan for the build. The plan details the timeline, materials needed and estimated cost for the project.

STEP 2 | HOME ASSESSMENTS:

The next step is visiting every home and business. Home assessment visits are brief and are set up at the convenience of the home/business owner. Letters are sent out to invite residents to set up a convenient time for the home assessment visit to occur. The goal of this brief visit is to determine where the fiber optics will enter the home. Drawings and notes are made for each home/business, to be referenced at time of construction. Home assessments need to be done for every location, even if the owner is not an AcenTek customer.

STEP 3 | CONSTRUCTION:

Next is the construction step. Contractors, with all the necessary equipment, begin replacing the copper facility with fiber optics. They work carefully with the home owners, referring closely to any notes that were made during the home assessment visit. Careful work is done around landscaping and any cement pads to cause minimal disruption to the property. At every address, the owner is involved in the decisions that take place during the construction, to ensure customer satisfaction.

STEP 4 | INSTALLATION:

The final step in the fiber build is to install the services to the home. This step only occurs for AcenTek customers because it involves making the connection inside the home so their services are fiber-fed.

Old Mission

